

# SPEAK, CONNECT, ENGAGE

A half-day masterclass in winning customers



In just one morning,  
you can learn how to  
**generate profitable  
business opportunities**



Presented by Susan Heaton-Wright and Jeremy Jacobs, this seminar will give you the knowledge and confidence you need *to build your business.*

## **Our workshop will give you all the knowledge and confidence you need...**

Let us teach you to do-it-yourself, with genuine confidence.

Our insightful workshop seminar will give you all the tools and ammunition you need to:

- Increase your ability to “connect” with customers and prospects on the telephone and face-to-face
- Overcome objections
- Increase your earning power.

*“I would not hesitate to recommend Susan to anyone wanting to improve how they use their voice and build their confidence”*

Jacky O’Leary, MD Pure Potential

*“Jeremy speaks with authority and knowledge about a subject we all need to master in our business lives.”*

Chris Roycroft-Davis,  
Former Executive Editor of The Sun

To give your business a real competitive advantage,

visit: <http://sce2010.eventbrite.com>

or call 0845 331 3171

or e-mail: [jeremy@jeremyjacobs.com](mailto:jeremy@jeremyjacobs.com) or [susan@executivevoice.co.uk](mailto:susan@executivevoice.co.uk)

**Wednesday 12th May 2010**

Registration 9.00am. Starts 9.30am. Ends 12.45pm

at 44 Portland Place

London W1B 1NE

***“Really informative, instructional and motivational.”***

*Pemma Fox, Wellness & Fitness Professional*

***“Jeremy held my interest from start to finish. It’s interesting that I know a lot of this stuff but don’t do it.”***

*Steve Toft, Director, Crucible Consulting*

***“Good value, clear and precise. It cut to the chase.”***

*Ayd Instone, Speaker & Author*

***“We never get a second chance to make a second impression. I highly recommend working with Susan to ensure that you’re voice won’t let you down.”***

*Shona Partridge, Womenmeanbusiness*

***“Very thought provoking - and it raised some interesting new issues.”***

*Ruth Simmons, MD, Soundlounge*

***“Jeremy Jacobs is absolutely first rate.”***

*Adrian Barrett, Speaker & Trainer*

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